

ECLARIO

User Guide

Eclario mirror — everything you need to know

September 2026 · eclario.eu

Contents

1. Getting started

2. Your Eclario account

3. Pairing and WiFi

4. The mirror's buttons

5. Controlling from the app

6. Circadian lighting

7. Software updates

8. Troubleshooting

1. Getting started

Welcome to Eclario. Your mirror combines glass with adjustable white lighting, touch buttons, and climate sensors — all controlled either directly at the mirror or from the Eclario app on your phone.

What's in the box

- **The mirror** — depending on the model you chose, it has a front light (facing you), a back light (an ambient glow behind the mirror), or both. Each light has its own touch button on the glass.
- **The pairing card** — a card with a QR code. This card is the key to your mirror: scanning it in the Eclario app links the mirror to your account. **Keep it** — you will need it again if the mirror ever changes hands.
- Power cable and mounting instructions.

What you'll need

- A phone with the **Eclario app** installed and **Bluetooth** switched on.
- A home **WiFi network on the 2.4 GHz band** (nearly all home routers provide one). The mirror uses it to talk to the app.

Setting up in four steps

1. **Mount and plug in the mirror.** It starts up on its own; the light stays off until you use it.
2. **Install the Eclario app and create an account** (chapter 2).
3. **Scan the pairing card in the app.** The mirror is linked to your account immediately (chapter 3).
4. **Connect the mirror to your WiFi** — the app walks you through it over Bluetooth (chapter 3).

That's it. The touch buttons work from the first moment, even before the mirror is online — WiFi adds remote control, live climate readings in the app, and automatic software updates.

A mirror that always works

One thing worth knowing from the start: **the buttons and the light never depend on the internet.** If your WiFi is down, the mirror keeps working at the glass exactly as before — only the app features wait until it is back online.

2. Your Eclario account

The mirror belongs to an Eclario account — yours. The account is what the app signs in to, and what your mirror, its settings, and its measurements are attached to.

Creating an account

Open the Eclario app and choose **Sign up**. You can create an account in three ways:

- **Email and password.** Enter your name, email address, and a password of at least 8 characters.
- **Continue with Google.**
- **Continue with Apple** (on iPhone).

Signing in

Use the same method you signed up with. If you signed up with Google or Apple, use that button — it is the same account every time.

Forgot your password?

On the sign-in screen, choose **Forgot password** and enter your email address. You will receive an email with a link; opening it on your phone lets you set a new password in the app.

For safety, the confirmation looks the same whether or not an account exists for that address — so a typo in the email simply means no email arrives.

Signing out

In the app, open your **Profile** tab and choose sign out. Your mirror keeps working on its own; signing back in brings everything back.

Deleting your account

Also in the **Profile** tab. Deleting your account removes your data from Eclario; the deletion becomes final after 30 days. Your mirror itself keeps working at the glass — its buttons and light do not need an account.

3. Pairing and WiFi

Pairing links the mirror to your account. It takes one scan of the pairing card — and if the mirror is not online yet, a short WiFi setup right after.

Pairing the mirror

1. In the app, tap + to add a mirror.
2. **Type a name for it first** — for example "Bathroom" — the app asks for the name before scanning.
3. **Scan the QR code on the pairing card** with the app's scanner (the app asks for camera access the first time).

The mirror is yours **immediately** — it does not need to be plugged in, online, or even nearby. It appears in the app right away; if it is not online yet, it is marked **Waiting for connection** until you finish the WiFi setup below.

A few things worth knowing:

- **The card is the key.** Whoever scans it first becomes the mirror's owner; after that, the card does nothing for anyone else. Store it like you would a spare key.
- **Scanning the card with the phone's camera** (instead of the app) opens a page on eclario.eu that points you to the app — pairing itself always happens in the app.
- **A mirror can only have one owner.** If the app tells you the mirror is already paired to another account, that owner has to release it first — if you can't reach them, contact Eclario via eclario.eu/contact.
- **Lost the card?** Contact Eclario via eclario.eu/contact.

Connecting the mirror to WiFi

For a brand-new mirror, the app continues straight into WiFi setup after the scan (you can also do it later — the mirror's card in the app offers **Connect to Wi-Fi** while it is waiting).

1. **Stand near the mirror** — this step works over Bluetooth, which only reaches a few metres.
2. The app finds your mirror and shows the **WiFi networks the mirror can see**, with signal strength.
3. Pick your network and **enter its password**.
4. The app confirms when the mirror is connected and online.

If the password was wrong or the network could not be reached, the app tells you exactly that — just try again. A wrong password is never saved on the mirror.

Changing WiFi later

Got a new router or a new password? If the mirror is still **online**, open it in the app, go to its settings, and in the **Network** section choose **Change Wi-Fi**. The same pick-a-network flow runs again, over Bluetooth, standing near the mirror. If the new network doesn't work out, the mirror returns to its previous one by itself.

The Network section also shows which network the mirror is on and how strong its signal is.

If the mirror can't get online at all

If the mirror's saved network is gone — you moved, or the router was replaced — the app can no longer reach it to start the change. Recovery happens at the mirror:

1. **Hold any touch button on the mirror for about 15 seconds.** The light will dim while you hold — that's the normal dimming gesture, undo it later with a tap — and partway through, the button will briefly seem to do nothing. That's expected; keep holding.
2. After 15 seconds, **the button starts pulsing blue**: the mirror is now listening for a new network over Bluetooth, for 5 minutes.
3. In the app, open the mirror's settings → **Network** → **Change Wi-Fi**, and pick the new network as usual.
4. Once connected, the pulsing stops. Nothing else changes — the mirror is still yours, with all its settings.

To cancel without waiting the 5 minutes out, hold the **same** button for 15 seconds again. While the blue pulse is on, that button pauses its normal light duties; any other button keeps working as usual.

Unpairing

Handing the mirror over to someone else means releasing it from your account first. This is currently handled by Eclario — contact us via eclario.eu/contact and we'll release the mirror so its next owner can scan the card.

4. The mirror's buttons

Each light on your mirror has its own touch button on the glass — one for the front light, one for the back light (depending on which your model has). Three gestures cover everything:

Gesture	What it does
Tap	Turns the light on or off
Double-tap	Cycles the white tone: warm → neutral → cool
Hold	Dims the light smoothly — release to keep the level

Tap — on and off

A single tap toggles the light. The light responds a **short moment** after the tap — the mirror briefly waits to see whether a double-tap is coming. Turning on brings back the brightness and tone the light had before, with a gentle fade.

Double-tap — white tones

A double-tap steps through three tones of white: **warm** (candle-like), **neutral**, and **cool** (daylight-like), then back to warm. Double-tapping a light that is off turns it on as well. If the light is currently between two tones (see chapter 6 on natural light), the cycle simply continues from the nearest one.

Hold — dimming

Hold the button and the light sweeps smoothly through its brightness range; **let go at the level you like**. Each new hold sweeps in the opposite direction — if it dimmed last time, it brightens next time. Holding from *off* always brightens, starting near the bottom. Dimming all the way down turns the light off.

One detail: a hold longer than about six seconds locks in the level on its own — the button then waits for you to actually lift your finger before it listens again. (And a *much* longer hold — 15 seconds — is a deliberate, separate gesture: it opens WiFi recovery, chapter 3.)

The button's glow

Each button has its own colored glow, separate from the mirror's white light. You choose its color and intensity in the app (chapter 5) — and it can show a different color while your finger is on the button. The glow remembers its color even after a power cut.

Blue pulsing is special: a button pulsing blue once a second means the mirror is in WiFi setup mode (chapter 3).

Always on duty

The buttons work in every situation — with or without WiFi, before pairing, during software downloads. Local control at the glass is never interrupted by anything except the brief restart at the end of a software update (chapter 7).

5. Controlling from the app

Once the mirror is paired and online, the app mirrors the glass — whatever changes at the mirror shows up in the app instantly, and the other way around.

The home screen

Your mirror's card shows at a glance:

- whether the mirror is **online**,
- the **indoor temperature and humidity** it measures,
- whether someone is **present** at the mirror right now.

If you have more than one mirror, switch between them at the top of the screen.

Lights

Each light has a tile on the home screen and a full control view behind it. You can:

- turn the light **on or off**,
- set the **brightness**,
- set the **white tone** anywhere between warm and cool — not just the three tones the button cycles through,
- or pick one of four **presets**: Reading, Relax, Energize, and Makeup.

Changes fade in gently on the mirror, exactly as if you had used the button. If someone at the mirror changes the light while you are looking at the app, the app updates in front of you.

Button glow

In the mirror's controls you'll find a card for each touch button. Choose the **color** of its glow, its **intensity**, or switch the glow off entirely; you can also see the color it shows while pressed. The mirror remembers your choice even across power cuts.

Indoor climate

The temperature and humidity on the mirror's card come from the mirror's own sensor. A fresh reading arrives shortly after the mirror powers on, then roughly **every 15 minutes**. The presence indicator switches to "no motion" after about three minutes of stillness.

Mirror details and settings

From the mirror's controls you can open:

- **Details** — the mirror's name, serial number, software version, when it was paired, and when movement was last seen.
- **Settings** — the mirror's **name** and **room**, the **timezone** (used by circadian lighting, chapter 6), the **Circadian lighting** switch, and the **Network** section (chapter 3).

Name and room

In the settings' **General** section you can rename the mirror at any time — the new name shows up everywhere in the app. Next to it, **Room** lets you note where the mirror hangs ("Bathroom", "Guest room"): pick one of your rooms, create a new one right in the picker, or choose **No room**. Rooms are just labels to keep several mirrors apart — changing them never affects the mirror itself.

When the mirror is offline

You can still use the app — changes you make are saved and the mirror **catches up the moment it reconnects**. The card just shows it as offline in the meantime.

6. Circadian lighting

With **Circadian lighting** switched on, the mirror matches its light to the time of day — cool and bright when you need to wake up, warm and gentle late at night — without you touching anything.

What it feels like

- **Turn the light on in the morning** and it comes up bright and cool, like daylight.
- **Turn it on late in the evening** and it comes up warm and dim, easy on the eyes.
- **Leave it on** and it keeps adjusting, so slowly you won't catch it moving — a light switched on at noon has eased into its warm evening tone by night.

Roughly through the day:

Time	Light
Early morning (from 5:00)	warms up from night mode, brightening toward sunrise
6:00	brightest and coolest — full daylight
Through the day	slowly warmer and a touch dimmer
Evening (from 18:00)	noticeably warm, winding down
Night (23:00 – 5:00)	very warm and dim — night mode

You always have the last word

Circadian lighting only ever adjusts what you haven't chosen yourself — and it treats brightness and tone separately:

- **Dim the light by hand** (hold the button, or use the app) — your brightness stays; the tone keeps following the day.
- **Pick a tone yourself** (double-tap, a preset, or the app) — your tone stays; the brightness keeps following the day.

Your choice holds until the light is next switched off. The next turn-on starts fresh from the time of day.

Turning it on

In the app, open your mirror's **settings** and switch on **Circadian lighting**. Make sure the mirror's **timezone** is set on the same screen — the feature follows your local time.

Two practical notes:

- The mirror learns the exact time from the internet. **Without a network connection, circadian lighting pauses** and the light simply returns to whatever you last set — everything else keeps working.
- With circadian lighting switched **off**, the mirror behaves classically: each turn-on restores the brightness and tone from last time.

7. Software updates

Your mirror's software improves over time. When a newer version is ready for your mirror, the app offers it — you install it with one tap. Important fixes can also arrive on their own; the app tells you when that happens.

Updating from the app

Open your mirror's details in the app. You'll always see the software version the mirror is currently running — and when Eclario has published a newer one, an **Update** button naming the version it will install.

- Tap the button and the update starts. The new software downloads in the background — the light and buttons keep working normally the whole time — and the update ends with a **brief restart**, well under a minute. After the restart the light is off; a tap brings it back.
- The app shows the update running, and afterwards the new version — with a confirmation once it's done.
- If the mirror is offline at that moment, the update simply **waits** and starts by itself the next time the mirror comes online. The app says so — there is nothing to watch.

Updates Eclario installs for you

Important fixes can install without you starting them. This is never invisible: the app lets you know the update is running, and it works exactly the same way as one you start yourself.

Built-in safety

- The mirror installs only software that is **genuinely published by Eclario** — it verifies every update before installing it.
- **A failed update cannot break the mirror.** If new software doesn't start properly, the mirror automatically returns to the previous version on its own — and the app tells you it did.

8. Troubleshooting

The app shows the mirror as offline

- Check that your home WiFi and internet are working. The mirror retries on its own, forever — once the network is back, it reconnects without help.
- The buttons and light keep working at the glass the whole time.
- If the WiFi network itself changed (new router, new password), the mirror can't know the new details — reconnect it as described in chapter 3: **Change Wi-Fi** if the mirror is still online, or the **15-second button hold** if it isn't.

The light doesn't react to the app

Check the mirror is online (its card in the app). Commands sent while it is offline aren't lost — they apply when it reconnects. The buttons at the glass always work regardless.

A tap seems to respond late

That short pause is normal — the mirror briefly waits to see whether your tap is the start of a double-tap.

A button stops responding entirely

Unplug the mirror for a few seconds and plug it back in. The light will be off afterwards (that's normal after any power cut) and the button glow color will be remembered.

The light is off after a power cut

Expected — after losing power the light always comes back off, for safety. Your button glow color and all settings are remembered.

The WiFi password was wrong during setup

No harm done — a wrong password is never saved. The mirror stays on its previous network (or stays ready for setup), and you can simply try again.

The app can't find the mirror over Bluetooth

- Stand closer — Bluetooth reaches only a few metres.
- Check your phone's Bluetooth is on and the app has Bluetooth permission.
- The mirror's listening window closes after a while — reopen it (chapter 3) and try again.

My network doesn't show up in the list

The mirror uses the **2.4 GHz** WiFi band. If your router broadcasts a 5 GHz-only network name, enable its 2.4 GHz network (most routers broadcast both).

I scanned the pairing card and a website opened

You scanned it with the phone's camera. Open the **Eclario app**, choose to add a mirror, and scan the card with the app's own scanner.

"This mirror is already paired to another account"

A mirror has exactly one owner, and the previous owner has to release it first. If you can't reach them — for example you bought the mirror second-hand — contact Eclario.

I lost the pairing card

Contact Eclario — we'll verify ownership and help you pair.

Anything else

We're happy to help: eclario.eu/contact.